

COVID-19 RESPONSE



Welcome

Declan Murtagh Brilliant Red Ltd







COVID-19 Webinar:

How To Build Brand Awareness For Your Company on Social Media

7 July 2020







Agenda

- What is meant by the terms Brand, and Brand Awareness?
- How to build Brand Awareness on Social Media
- How to measure Brand Awareness on Social Media





What is a Brand?



"A brand is all encompassing - it defines the visceral and frequently intangible aspects of your company identity."







Much more than a logo!









What is Brand Awareness?



"Brand awareness represents how familiar your target audience is with your brand and how well they recognise it."







The Rule of 7



"It says that a prospect needs to see or hear your marketing message at least seven times before they take action and buy from you."







What does a brand look like online?









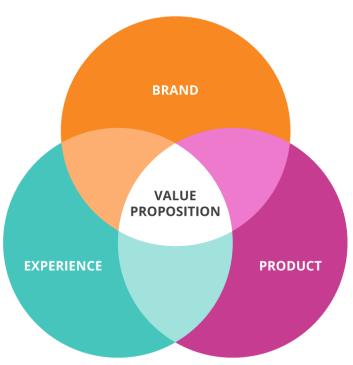
Key Components

Consistency

Consistent presentation of a brand has seen to increase revenue by 33%

Value Proposition

Ensure your brand communicates why consumers/ businesses should buy from you

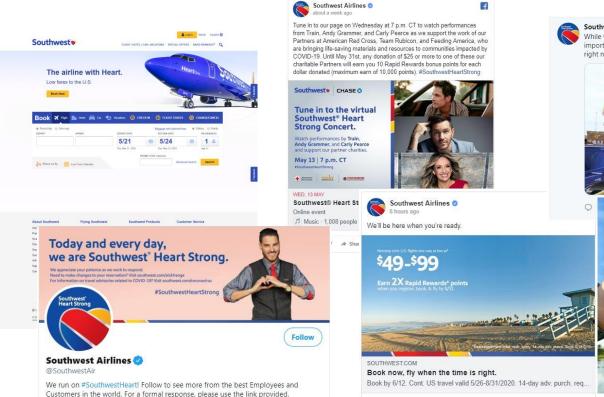






Practical Export Skills





im 474 ₩ 46 → 92







hpycampin5 I'm ready to go when you are

missgoodcookie 🍑 🐧 🐧
4w Reply
gustafsonlynnie 📈 🛡 💝 😭

OOA

14.649 likes

Joined July 2007

36K Following 2.1M Followers





Why is Brand Awareness Important?



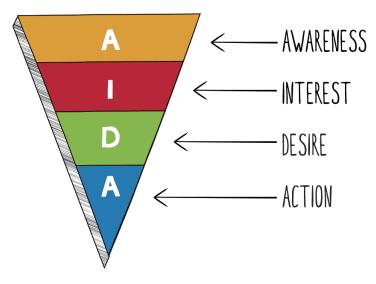




Why is Brand Awareness Important?

First Step in the Marketing Funnel

THE AIDA MODEL









Why is Brand Awareness Important?

- Fosters Trust
- Creates Association
- Builds Brand Equity











How to Build Brand Awareness on Social Media?







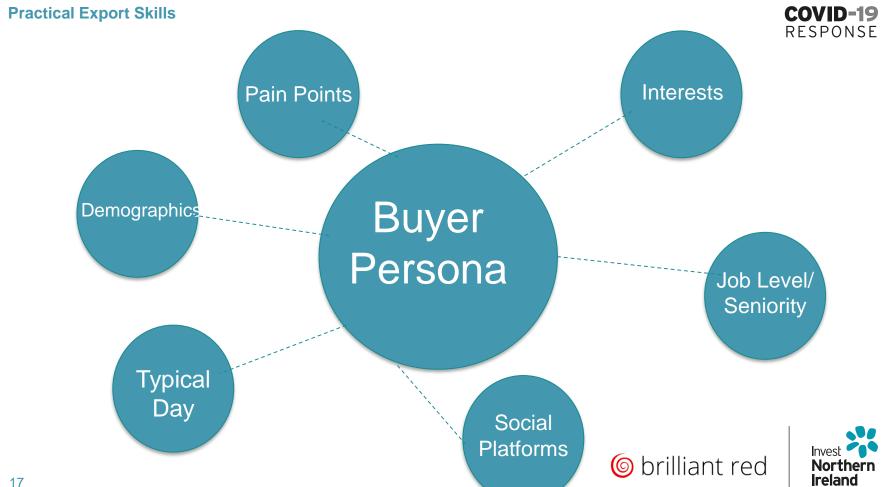
Create Audience or Buyer Personas

- Help personalize your social media marketing
- Dictate which platforms to utilise and the type of content which will resonate



















Choose The Right Social Platform

- Avoid wasting time in the wrong place
- Choose the platform your audience is using
- > Talk to them









Fine Tune Your Social Media Profile

- > Are they consistent
- Are they active
- Each platform has a different purpose
- Tailored to your audience?









Engage With Your Audiences

- > Ask questions?
- Personality!!!!
- Stay topical
- Personalized or tailored content



Spent too much money

online shopping

Took part in a

Zoom quiz

Baked

banana bread

Got glammed up to

do the weekly shop

Attempted to cut

your own hair

Watched all of Normal

People in 24 hours





Mention Influencers, Partners, Customers

- Mention suppliers & customers
- > Follow influencers
- Creative commenting









Utilise Hashtags #

- For categorising and discovering
- Avoid over-tagging
- Varies per platform
- Join conversations
- Create your own
- Hashtagify, RiteTag



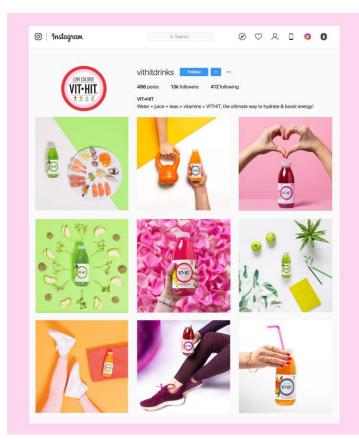




COVID-19 RESPONSE

Create Visually Amazing Content

- Make your posts stand out aesthetically
- Native videos rank high on Social Media
- Be creative
- Tools: Canva, Pexels, Piktochart, Adobe Spark, Landscape, Magisto, Splice, iMovie









Give Away Free Content

- Free marketing!
- > Highly sharable
- Gives your audience a flavour of what they can expect
- Shows expertise
- Drives traffic to websites









Tell Your Brands Story Through Content

- Resonate with your audience
- Evoke emotion
- Showcases a human side
- Highly sharable
- Boosts brand awareness









Use Disappearing Content - Stories

- Most engaged type of content in 2020
- Allow you to tell stories
- Strategically placed
- Behind the scenes
- > Easy to share, tag









Run Targeted Ads on Social Media











How to Measure Brand Awareness on Social Media?





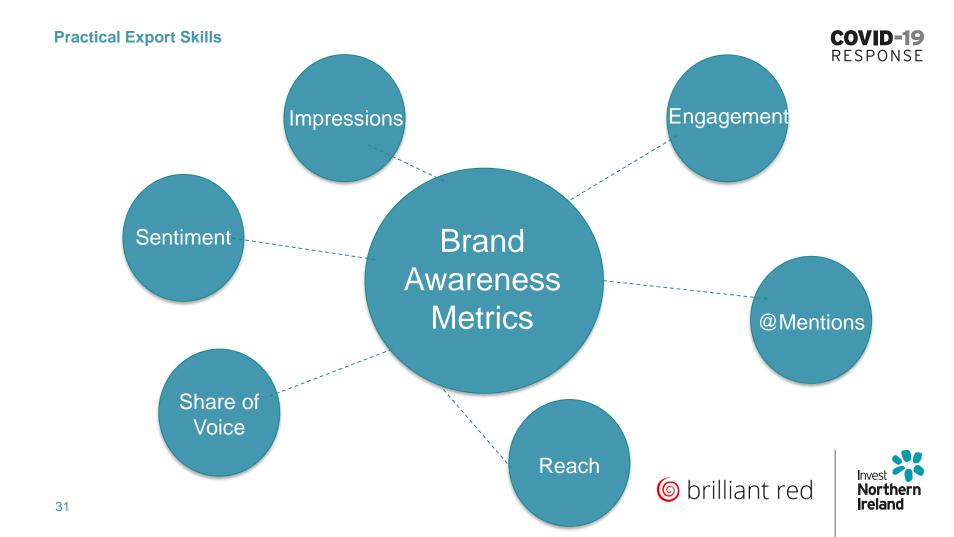


Define Key Metrics



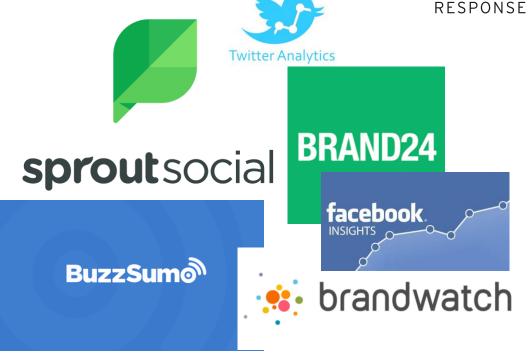






COVID-19 RESPONSE

Use Social Media Monitoring Tools









Campaigns

- Used Stories & In-Feed Video Ads to showcase products
- Millennials,Facebook &Instagram









Campaigns

- Used Facebook, Instagram & Ads
- Video demo of product in action
- > 200 million video









Questions







nibusinessinfo.co.uk

investni.com/events

investni.com/newsletter



